

How to retrieve a Lost PIN number if you are registered.

1. Click on the Lost PIN?Help link to enter the email address used for your login. You will receive an email containing your pin and then proceed directly to login.

Please do this for the email which you are planning to register

1. If you are a new user, adding the Florida Department of Agriculture email address to your contacts list will help to ensure your email provider does not block our emails.

email address = fl-ag-online@freshfromflorida.com

Steps to Register for e-Gov Service Center

2. If you are a new user, please register by clicking the New User?Sign Up link.
3. Enter your Contact Person First Name, Contact Person Last Name, Email address and then click on the Submit button. An activation email will be sent to your email address. There is a URL in your activation email which needs to be clicked in order for your account to be activated.
4. If you don't receive your activation email, please check your spam mail for an email from fl-ag-online@freshfromflorida.com. Please add our email address fl-ag-online@freshfromflorida.com to your address or contacts list to ensure your email provider does not block our email address. Please click on the Contact Us link if you do not receive your activation email. Please inform them of the email address which you are trying to register as well as your telephone number.
5. To login, enter your E-mail Address: and PIN: which was emailed to you and then click on "Login" button in order to login. Once you are logged in, you will see a Log Out button.
6. Please choose the product which you would like to purchase.
7. If you cannot see your product, please try to find your product in the list below. If you are still unable to find your product, you may click on the link titled "My license, permit, or registration is not listed above" and then click on the link titled "Check if your License, Permit, or Registration can be renewed Online".

E-Commerce Online Payments

- [CitraNet/Haulers Subscription](#)
- [Commercial Telephone Sales Person Registration](#)
- [Commercial Telephone Seller Registration](#)
- [Do Not Call Purchase List](#)
- [Food Export Certificate](#)
- [Food Reinspection Fees](#)
- [Game Promotion/Sweepstake](#)
- [LP Gas Exam](#)
- [LP Gas License Renewal](#)
- [LP Gas Training Class](#)
- [Motor Vehicle Repair License Renewal](#)
- [No Sales Solicitation](#) (Do Not Call - Subscribe to Program)
- [Pesticide Product Brand Registration\(s\)](#)
- [Travel Independent Agent](#)

Possible Error Messages

1. If you receive the message, "ERROR: Please use an alternative email" then this means that your email has been already been registered. You may need to activate your account and then click on the Lost PIN?Help link to receive an email containing your pin and then proceed directly to login.